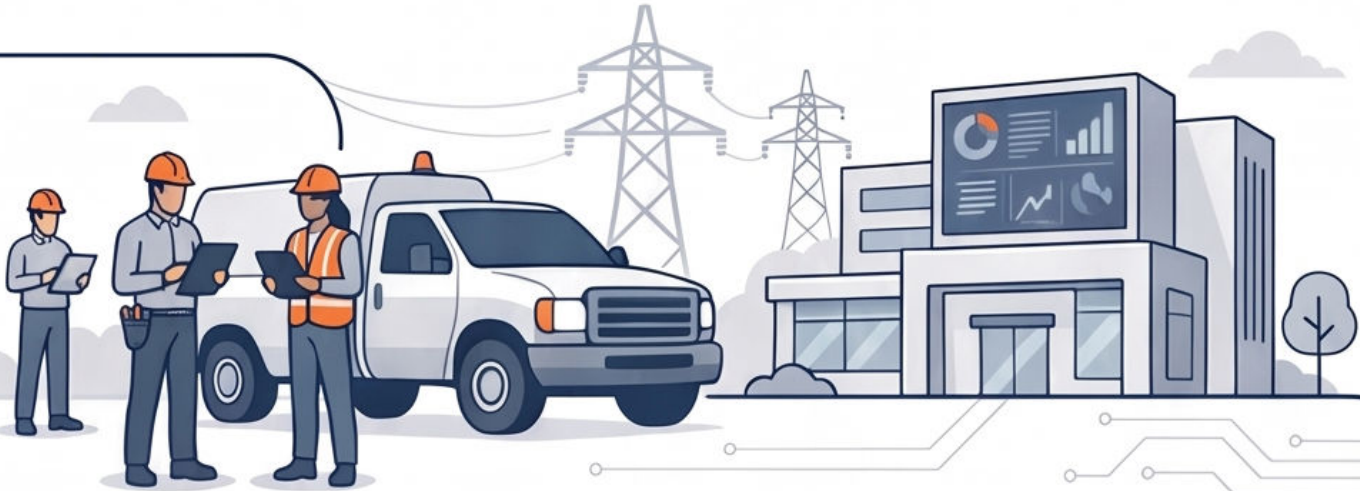


Copilot Value Acceleration

Strategic Foundation

Copilot value acceleration

Capture value from AI at every level, from solving high-friction problems to rethinking entire ways of working. Bring together Copilot, AI agents, and AI-accelerated delivery with the people and foundations needed to capture value across the business.



Look beyond individual tasks

The biggest opportunities for AI go well beyond making a single task faster. Look across entire business processes to find where Copilot and AI agents can simplify work, improve decisions, and create new ways to get work done.

Three paths to AI value

Capture more value from AI by working across three paths at once: solve high-friction problems, rework entire processes, and accelerate how new solutions are built and delivered.



High-value utility use cases



Asset inspection



Vegetation management



Work management



Outage response



Customer service



Regulatory reporting



Precision AI

Use AI to solve high-friction business problems and deliver measurable results quickly.

- Immediate ROI
- Faster implementation
- Proven business value

Turn ideas into prioritized investments

AI ideas are coming in faster than most organizations can evaluate them. A structured intake process uses AI to capture and score opportunities, helping teams prioritize where to invest based on business value and feasibility.

Smart intake & AI-driven prioritization

Capture ideas through a structured intake process and evaluate each opportunity using consistent criteria.

Business value

ROI

Feasibility

Technical complexity

Strategic alignment



Transformational AI

Redesign end-to-end business processes using agentic AI to improve productivity, decision making, and competitive advantage.

- Enterprise transformation
- Better decisions
- Strategic differentiation



AI-accelerated delivery

Bring AI into how teams design, build, test, and deliver solutions to shorten development cycles and get working solutions into the business faster.

- Faster time to value
- Lower experimentation costs
- Greater innovation capacity

Workforce and Governance (The Scaling Engine)

Build trust, engagement, and AI fluency

People build trust in AI by using it. Give leaders and employees practical ways to learn, experiment, and understand where AI can help in their work.

Enablement Elements



Executive demos



Training 101 / 201 / 301



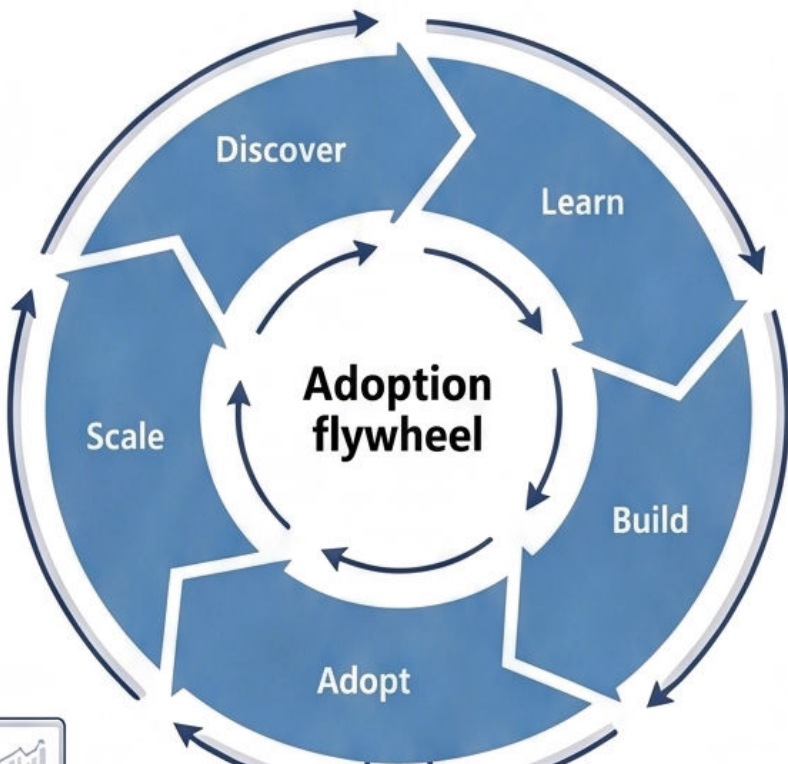
Build-a-thons



Innovation competitions



Citizen developer enablement



Govern for enterprise scale

Put secure, reusable foundations and clear guardrails in place so teams can move faster without creating unnecessary technical debt or risk.

Foundational Assets



Secure AI pipelines



Reusable pattern libraries



Shared AI assets



Governance guardrails



Knowledge retrieval



Reusable components

Measurable Business Outcomes

59,000+

annual hours unlocked
Time saved by improving how work gets done

4,000+

citizen-built agents
Employees building solutions for their own work

300+

employees enabled
People building practical AI skills across the business

9/10

recommend the program
Employees see value in the program and their experience with it